Kerry Hall

Military Implementation Strategist | VCF

Peyton, Colorado

7192165305 kerrydhall@gmail.com

Results-driven Military Implementation Strategist with over 10 years of experience in strategic planning, program execution, and operational analysis within military contexts. Expertise in developing and implementing innovative solutions that enhance military effectiveness and inter-agency collaboration. Proven leadership in managing cross-functional teams, optimizing resource allocation, and driving mission-critical initiatives aligned with national security objectives.

Professional Experience

Implementation Strategist

Calibre Systems, Inc, Alexandria, VA 2025-04-11 to Present

As an Implementation Strategist at Calibre Systems, Inc., I actively lead cross-functional teams to develop and execute complex project plans, ensuring timely delivery and alignment with client goals. By leveraging data analytics, I successfully increased project efficiency by 30%, leading to a 20% growth in client satisfaction scores. My role involves facilitating workshops and training sessions, fostering a collaborative environment that drives stakeholder engagement and project success.

Senior Virtualization Engineer

Amentum, Colorado Springs, CO 2024-10-30 to 2025-04-11

· Consulting Architect deploying, implementing, and upgrading VCF 4/5 private clouds.
· Utilize Dell EMC hardware in the development of custom solutions such as Tanzu, Rancher, & other developer application teams on cloud platforms.
· Orchestrate the migration of Combatant Commanders end users from a legacy system to an enterprise platform of VMware Cloud Foundation Enterprise Solutions.
· Created detailed technical requirement documents based on the business needs of Integrated Command and Control Systems; improved customer satisfaction by 60%.
· Engage key business stakeholders to facilitate both strategy and innovation planning.
· Architect solutions to interface enterprise product with Military application, systems, devices, and various other devices utilized in modern warfare.
· Infrastructure design and deployment of virtualization technologies for customer development at military bases across the United States.
· Experienced in process automation, automated systems deployment, application deployment and tools development via Puppet, Ansible, Cobbler, PowerShell, scripts, etc.
· Organize end user training and problem analysis for server, desktop, and IT infrastructure work.

Lead VMware Cloud Infrastructure SME

Jacobs, Colorado Springs, CO 2022-09-06 to 2024-04-15

· Design, implement, upgrade, maintain and deploy VCF 3/4/5 private clouds efficiently and securely while ensuring Tanzu & developer application teams' autonomy on cloud platforms.
· Efficiently manage virtual machine (VM) and container workloads. Delivering cloud benefits to on-premises, full-stack hyperconverged infrastructure (HCI) deployments.
· Create Namespaces for Workload Clusters, support the Tanzu Kubernetes Clusters.
· Manage Aria Automation scenario utilizing infrastructure as code by adding network constructs including segments, custom groups, and firewall rules.
· Configuration of SDDC for backups and disaster recovery functionality.
Train Sustainment and Cadet personnel on the technologies and systems being transitioned.

Sr. Support Services Manager

VMware, Inc, Broomfield, CO 2012-06-18 to 2022-09-12

· Coordinate with other teams, departments, and vendors to achieve problem resolution.
· Federal Business Critical Support Engineer with Active TS/SCI Clearance meeting aggressive responsiveness and resolution targets for all VMware products in the federal space.
· Strong consultative experience leading businesses in making good technology investment decisions and clearly articulating IT risks and options to enable the business to make good technology risk-based decisions.

· Experience with design, implementation, monitoring and management of cloud-based computing services and systems.
· Work with customers to troubleshoot SAN, LUN and storage requirements to a given design.
· Support VMware GSS Federal Team providing professional customer service to U.S. Federal entities.
· Investigate opportunities to build/maintain internal environments for high profile Federal customers.
· Work closely with Technical Account Managers to provide world class customer service to the clients.
· Support and collaborate on VMware's entire suite of products proactively.
· Resolve customer technical issues through diligent research, reproduction, and troubleshooting.
· Work directly with other technical support staff, quality assurance, engineering, sales, marketing, operations, account representatives and administration to resolve problems.
Document all technical inquiries, develop, and review content for knowledge base articles.

Education

Colorado State University
Bachelor of Science Degree in Project Management — 2014-08-03 to 2017-02-11

State Technical Institute at Memphis
Associate of Applied Science Degree in Chemical Engineering — 1990-09-04 to 1993-05-11

Skills

- MCP : 2032623
- Network+
- I-Net+
- NSX 6.x Virtualization
- Project + (CompTIA)
- A+ :COMP10513617
- Linux +
- VCP-NV
- CCNA/CCNP/CPSE CSCO10081406
- MCTS: Windows Server Virtualization, Configuration
- vCloud Certified Professional
- VCAP-DCV Design 2023
- VCF-v2 Certified Specialist
- VCF-5.2 Certified